



UPR Libraries Evaluation Process: Identification of indicators and creation of tools for a data collection

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During the UPR Libraries Evaluation process one of the factors strongly worked was an establish indicators for ACRL Standards and the creation of tools for a data collection. The presentation is on how the selection of indicators was, which of the indicators were used and which were discard because not effectively her application. It also describes the strategies of how to work with staff to make use of the indicators and tools developed. The experience show how enhance of UPR librarians skills to use qualitative and quantitative methods to get data and demonstrate his work with evidence. One of the results of the process is a creation of a data collection system that helps library information gathering of the performance results. The discussion of the topics helps to expose all changes contributing to organizational performance and the mechanisms to integrate them in the daily work of libraries.