



Using a free online questionnaire to determine the skills, competencies and knowledge required to work in a digital library environment in Australia

Katherine Howard

Tallinn University, Institute of Information Studies, Estonia

International Master in Digital Library Learning

KatherineJ.Howard@stud.jbi.hio.no

This paper discusses the data collection technique used to determine the skills, competencies & knowledge required of academic librarians working in a digital library environment in Australia. The research was undertaken as part of the researcher's master's thesis conducted at Tallinn University. The data collection instrument used was a freely available online survey tool, and its advantages and disadvantages are discussed in terms of the desired outcomes and circumstances surrounding the thesis project. Decisions regarding the design of the questionnaire are also discussed.

Keywords: Digital Libraries, skills, competencies, knowledge, online survey, Australia