

QQML 2009 International Conference on Qualitative and Quantitative Methods in Libraries 26 - 29 of May 2009 Chania Crete Greece

www.isast.org

A study on efficiency analysis about the public libraries using DEA/Window model and

AHP.

Jang Chulho Korea University, Korea unique7512@korea.ac.kr

The supply of public libraries in Korea has been rapidly improving since 1997 because of the recent increase for cultural demands and interest. But the supply policy based quantity is imposing a heavy burden on fiscal of local governments.

So this paper aims to analyze the efficiency about the public library in Korea using DEA/Window model and Analytic Hierarchy Process (AHP). Non-parametric method such as DEA/Window model and AHP are efficiently used to measure efficiency of any organization

in both quality and quantity. The 607 public libraries over the period $1997 \sim 2008$ were selected to analyze the paper.

The results showed that average efficiency of the public library show a downward trend over the period. So this paper provides the alternative policies for the improvement of efficiency.

Keyword: public library, Efficiency, DEA/Window, AHP