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Internet, CD-ROM, e-mail, electronic full-text documents, digital books and scientific online databases are only a few of the things that had changed the face of the contemporary society. We called it now information society, because the information is the most important resource of our time.

The information professions are changing too. The librarians must achieve new competencies and abilities, must learn how and where to find the information their users need for their work. The relation between the librarian and the user became more personal, thus they have to communicate more and better because they are involved in the same process of searching and finding the relevant information.

Key Words: information society, librarian, competencies, users, information