

Qualitative and Quantitative Methods in Libraries International Conference (QQML2014)

Tuesday, 27.5.2014

8.00-10.00 Registration

10.00- 10.30 Opening Ceremony

Room 1 PS1

10.30-11.15 Plenary Session

Chair: Ertuğrul Çimen

Speaker: Anne R. Kenney, Cornell University, USA

Title: From defining 21st century research libraries to implementing 21st century research universities.

Room 1 PS2

11.15- 12.00 Plenary Session

Chair: Teresa Welsh

Speaker: Lynne M. Rudasill, University of Illinois at Urbana-Champaign, USA

Title: Riding the Waves or Caught in the Tide - The IFLA Trend Report

12.00- 12.20 Coffee Break

SCS1 Special and Contributed Sessions

12.20- 14.00	Room 1	Room 2	Room 3	Room 4
	<p>Collaboration of cultural organisations towards quality and impact: the difference that the cultural institutions can make Chair: Markku Laitinen and Jarmo Saarti</p>	<p>Perceived Outcomes of Public Libraries in Various Countries Chair: Pertti Vakkari</p>	<p>Library and Information Science Research I Chair: Serap Kurbanoglu</p>	<p>Knowledge Organization tools and techniques Chair: Katarzyna Zamłyńska</p>
	<p>Melita Ambrožič and Damjana Vovk: Quality and value of library services from a user's perspective: the case of</p>	<p>Svanhild Aabo & Ragnar Audunson: Outcome and Role of Public Libraries: The Case of Norway</p>	<p>Simone Fühles-Ubach Demographic change in "old" Europe - What does that mean for European libraries?</p>	<p>Jolanta Szulc Knowledge Organization Systems in the Libraries vs Subject Knowledge - 'Knowledge Organization' as</p>

	National and University Library in Ljubljana, Slovenia			a Subject Heading – Case Study
	Grazyna Tydda: Clients' perspective - qualitative methodologies for gathering data to support decision making in a modern research library	Sei-Ching Joanna Sin: Demographic Differences in Perceived Outcomes of U.S. Public Libraries	Szu-chia Scarlett Lo and Chih-Wen Jayden Chou Theory Sense in LIS Scholarly Literatures: Observation of Taiwan Case	Denise A. D. Bedford Unintended Consequences: An Evaluation of the Goodness of Relationships Created in Commonly Used Thesauri and Implications for Information Retrieval
	Jurgita Rudžionienė: Statistics for assuring evaluation sustainability: the case of Lithuanian cultural sector's organisations	Pertti Vakkari: Modeling the Perceived Outcomes of Public Libraries in Finland	Josiah Mark Drewry, Amanda B. Click Library and Information Science Research in the Middle East and North Africa: A Content Analysis of Recent Publications	Young Man Ko and Min Sun Song Constructing a Structured Glossary for a Knowledge Map of Scholarly Articles: Case Study of Structural Terminology Net (STNet) in Korea
	Markku Laitinen Can impact be standardised? ISO 16439 standard as a new tool for evaluating the impact and value of library		Thea Linquist, Holley Long and Alexander Watkins Multi-Methodology in Library Research: Using Mixed Methods to Examine Evolving Researcher Needs in the Digital Humanities	E. Petraki, C. Kapetis, E. J. Yannakoudakis Automated thesaurus population and management
			Mary Nassimbeni & Karin de Jager A pathway to research librarianship: uncovering the knowledge skills, and professional practice of the research librarian	Rafael Ibarra C. Linguistic storm: an essential information retrieval tool to update researchers
14.00- 15.00 Lunch				
SCS2 Special and Contributed Sessions				
15.00-16.40	Qualitative and Quantitative concept and applications I Chair: Jolanta Szulc	Perceived Outcomes of Public Libraries in Various Countries	Subject databases: usage and evaluation Chair: Simone Fühles-Ubach	Digital libraries projects Chair: Jurgita Rudžionienė

		Chair: Pertti Vakkari		
	Steve Hiller The changing role of library standards: From input/output measures to user outcomes	Frank Huysmans & Marjolein Oomes: Perceived Impacts of the Public Library on the Dutch: Findings from a National Survey	Katarzyna Zamłyńska and Wojtek Sylwestrzak A citation index database alternative for humanities and social science	Mirosław Górny, John Catlow, Rafał Lewandowski Digital libraries as a test bed for evaluating the effectiveness of information searching in OCR-processed texts
	Olga Einasto A Conceptual Model of Library E-service Quality	Ragnar Audunson & Svanhild Aabo: Quantitative and Qualitative Methods for Measuring the Public Library's Role as a Community Meeting Place	Teresa Costa, Carlos Lopes and Francisco Vaz Portuguese scientific output on Web of Science and on Scopus: a comparative analysis	Tomas Foltyn Has it been already digitized? How to find information about digitized documents
	Hannele Fabritius Qualitative methods in workplace learning	How Do the Results from Various Countries Compare? Panel discussion	Tannaz Azadi, Fereydoun Azadeh Tafreshi and Tania Azadi Usability Evaluation Of The Web Pages Of Scopus Database	Arielle Cohen Corruption & Distortion: The dark side of digitization
	CENDÓN, Beatriz Valadares, SOUZA, Juliana Lopes de Almeida A method for measuring satisfaction of users of digital libraries: a case study with engineering faculty.		Mohammad Aazami, Rahmatollah Fattahi and Mehri Parirokh 'Sense-making Theory' and its Application for Support of Information Seeking Behavior of Users in Database User Interfaces	Deniz Baltaci, Oya Arus The Collaboration Between Library and Museum DigitalSSM
16.40- 17.00 Coffee Break				
SCS3 Special and Contributed Sessions				
17.00-18.30	Change patterns: Open Access Chair: Constantia Constantinou	WS1 Workshop Session Chair: Karin Byström and Satu Qvarnström	Change patterns: National Libraries Chair: Thomas Foltyn	Web services and technologies I Chair: Lili Luo

	<p>Wonsik Shim and Jeayeon Byun Building Strategies for a National Open Access Data Repository Service</p>	<p>How Do We Create a Basis for Decisions? An E-resource Evaluation Method Project at Uppsala University Library</p>	<p>Jenny Chung Research on Organizational Structure Changes of National Center Library ROC</p>	<p>Dania Bilal Why Searching the Web Is Difficult?</p>
	<p>Elaine Samwald & Linda Harasim MOOCs! Who Gives a SWOT?</p>		<p>Debora D. Daberkow and Uwe Rosemann A real-world implementation of Multi-Project Management at the German National Library of Science and Technology</p>	<p>Bharat Mehra and Rebecca Davis A Framework to Evaluate Diversity Representation on Academic Library Websites in State Universities in the United States: An Exploratory Study</p>
	<p>Sam G. Oh, Sangeun Han, and Seonghun Kim A Workflow Analysis-Based Metadata Design for Korean Broadcasting Systems Using Focus Group Interviews with EBS, KBS, and MBC</p>		<p>Reza Khanipour, Soheyla Faal, Mahbubeh Ghorbani Outsourcing of Library Operations, a Step towards Development and Entrepreneurship: A Case Study of National Library and Archives of Iran</p>	<p>Barbara C. Vitiello, Nino Carvalho, Eduardo S. Spiller and Frederico A. de Carvalho Do Websites Support the Communication Mix? The Case of Selected Academic Libraries in Rio de Janeiro, Brazil</p>
			<p>Narges Neshat, Farnoush Afrasiyabi The Human Factors of Digital Libraries for Developing Digital National Library in Iran</p>	<p>Ahmad Bakeri Abu Bakar and P. N. J. Nur Leyni Webometric study of top ranked university websites in the world</p>
<p>End of the 1st Day</p>				

Qualitative and Quantitative Methods in Libraries International Conference (QQML2014)

Wednesday, 28.5.2014

8.30-9.00 Registration

SCS4 Special and Contributed Sessions

9.00-10.40	Room 1	Room 2	Room 3	Room 4
	<p>Changing Reading Practices in Academia Chair: Cristina Pattuelli and Irene Lopatovska</p>	<p>Using Qualitative and Quantitative Methods in Digital Library Education and Research Chair: Sirje Virkus and Aira Lepik</p>	<p>Change patterns: Academic libraries Chair: Constantina Constantinou</p>	<p>Research Journals: Methods and Applications Chair: Antonis Mourikis</p>
	<p>M. Cristina Pattuelli, Elizabeth Kaufer, Gina Shelton, and Storey Sitwala: Real-time Reading: A Twitter-based Diary Study of College Students</p>	<p>Sirje Virkus Student Expectations and Competencies in the Digital Library Learning/DILL Master Programme</p>	<p>Christian Brouwer How to stay in touch with researchers and teachers in Academic Libraries? Lessons learned from experiences in Université Libre de Bruxelles (ULB)</p>	<p>Sei-Ching Joanna Sin, Pei Hong Jenny Wong, V. Somasundram, Binte Mohamed Jasni Nurashikin Convergence or divergence between national and international journals? Subject and collaboration trends in Singapore's LIS research</p>
	<p>Peter Nicholas Otis and Ashley Kelleher: Print, Electronic, or Both? A Study on the Preferences and Habits Exhibited by Student Populations in New York City</p>	<p>Aira Lepik The Application of Human Resource Management in the Digital Library Programmes</p>	<p>Cristina Albu, Adriana Cristian Specific Aspects of the Information Services Quality Improvement in the University Libraries</p>	<p>Nádia Ameno Ribeiro and Beatriz Valadares Cendón Evaluation of the Brazilian Capes Portal of E-Journals: An analysis of users barriers and problems</p>
	<p>Deanna Sessions and Storey Sitwala: A Model of Reading in Academia: Relationships among Academic Tasks, Information-seeking Stages and Reading Strategies</p>	<p>Sigrid Mandre Leadership and Management in Estonian Academic Libraries: Leader's Role and Competencies</p>	<p>Laura Armiero, Mary Joan Crowley Defining a Future-focused, Competency Profile for the Academic Librarian in Italy</p>	<p>Petruša Miholič The correlation between scientific publications of University of Primorska and the price of ScienceDirect</p>

	Lisa Peet, Dan Nishimoto, Josephine Evans, Jessica Harwood, and Irene Lopatovska: SWOT Analysis of Emerging Technology: The Case of E-books	Ádám Dér Exploring the Academic Libraries' Role in Research Data Management	Iliasu Jinadu & Kaur Kiran Shut Down the University! - The ultimatum for quality undergraduates	Diana Machado, Alberto Fernandes, Fernanda Ribeiro and Fernanda Martins The use of electronic journals by teachers/researchers of Engineering and Social Sciences
	Irene Lopatovska and Mariana Regalado Eat, Rest, Work: A Case Study of Four Academic Libraries	Eva Montenegro Piñeiro Legal and Policy Risks for Digital Preservation Using Cloud Computing Technologies	Sonja Špiranec, Đilda Pečarić and Tomislav Ivanko Attaining Employability skills by focusing on information competencies: How far are we?	Tania Azadi, Alireza Hemmati, Fereydoun Azadeh Tafreshi, Tannaz Azadi A Feature Evaluation of Online Submission and Peer Review Systems of Iranian Medical Journals at the Author Role
10.40-11.10 Coffee Break				
SCS5 Special and Contributed Sessions				
11.10- 12.30	Web services and technologies II Chair: Anne R. Kenney	WS2 Workshop Session Change of Libraries and Managerial techniques Chair: Markku Laitinen	Reliability and Validity of LibQUAL+™ I Chair: Nisa Bakkalbasi	Innovation management and diffusion Chair: Kristina Pattueli
	Mara Thacker and Lynne M. Rudasill Multiple modalities of assessment: Redesigning a library webpage for an interdisciplinary, international audience	Jarmo Saarti and Markku Laitinen The Fact-based Management and Decision-making of Libraries	Martha Kyrilidou and Nisa Bakkalbasi LibQUAL+ Trends: Faculty and student perceptions and expectation in ARL research libraries, 2003-2011	Joanna Tate Learning the library
	Emanuel Wenger, Maria Stieglecker and Erwin Frauenknecht Internet resources for watermarks	Markku Laitinen and Jarmo Saarti Evidence based service change: remodeling the academic libraries for the digital era	Marwin Britto Closing the Loop: Using LibQUAL+ Results for Continuous Improvement	Salimeh Tahmasebi, Sedighe Mohammadesmaeil Review of administrators, role in strategic planning to improve staffs, practice in university libraries (ULs) of Sari province

	<p>Narges Khaleghi, Najmeh Bagherian Application of web2.0 tools in Iranian university library websites</p>	<p>Juha Kämäräinen and Jarmo Saarti Library Professionals' and partners' implicit principle of non-interference and writing-related interventions</p>	<p>Euzebio Luiz Pinto, Ariadne Chloe Furnival Service assessment in public and school libraries: a study combining the use of Benevox® and LIBQUAL+® in the state of São Paulo, Brazil</p>	<p>Jo Flanders Allocation via Departments and Programs: an Analysis and Assessment of Library Resource Distribution</p>
	<p>Kodjo Asafo-Adjei Antwi Is your Library Social? An appraisal of how social media are being used in Academic Libraries in Ghana</p>			<p>Melissa Lamont Using economic data to demonstrate the value of the library</p>
12.30- 14.00 Lunch				
14.00 Depart. Half Day Excursion				
End of the 2nd Day				

Qualitative and Quantitative Methods in Libraries International Conference (QQML2014)

Thursday, 29.5.2014

8.30-9.00 Registration

SCS6 Special and Contributed Sessions

9.00-10.40	Room 1	Room 2	Room 3	Room 4
	Theoretical and Practical Approaches regarding Methods to Measure Information Management Instruments Chair: Angela Repanovici	The Impact of library to research and learning community Chair: Jarmo Saarti	Content and Data for Research Chair: Kenneth-Roy Bonin	Philosophical and Theoretical Aspects on Libraries procedures and practices Chair: Nada Arbutina
	Antonio Carpallo and Esther Burgos Binding Descriptions within a Universal Collective Catalogue	Lili Luo Slam the Boards: Librarians' Invasion into Social Q&A Sites	Rachel Volentine, Amber Owens, Carol Tenopir and Mike Frame Usability Testing to Improve Research Data Services	Lovemore Kusekwa The changing face of library spaces: from serials to multimedia and research commons at the University of Zimbabwe
	Angela Repanovici, Ane Landoy Leadership Challenges in Academic Libraries in Moldova, Norway and Romania	Tayfun Basal, Gultekin Gurda Managing research with a new approach "introducing reliable and efficient performance indicators in Academic world"	Kate Dougherty Making Maps for Campus Collaborations	Ann Swallow Challenged materials policies and procedures at English language curriculum universities in the Middle East: what are we doing, and why are we doing it?
	Sanda Bercovici, David Yellyn Improving Efficiency of Services in an Academic Organization: Methods and Results	Jordan Nielsen Evaluating the Impact of Collaboration on Student Learning, Library Collections, and the Role of the Liaison Librarian	Christian Bourret Competitive Intelligence as a new Way for the Development of Territories	Aleksandar Jerkov, Vesna Vuksan and Adam Sofronijevic LibGuides as a tool for the bottom-up reshaping of the academic library system at the University of Belgrade
	Ane Landøy and Carl Gustav Johannsen	Hai-Hon Chen The effect of teacher and	Susan Edwards Making Hard Choices: Using	Leena Pylkkö Nelson Goodman as a

	How to Find what the Library Leaders Think?	teacher-librarian collaboration on fifth graders' reading motivation and reading comprehension	Data to Make Collections Decision	philosophical basis for multiliteracy
	Ane Landoy, Johanne Raade, Harald Bohn Indicators for Benchmarking in Norwegian Academic Libraries: Testing the Usability on Collection Data	Vicki L. Gregory, Kiersten Cox The Underlying Learning Management System and the effect on Student Communication Patterns	Chi-Shiou Lin and Wei Jeng Using Content Analysis in LIS Research: Experiences with Coding Schemes Construction and Reliability Measures	Sisamaki Eugenia and Vasiliki Mole Intergrading the Marketing Mix into new library services
Room 1 PS3 10.40- 11.30 Plenary Session Chair: Lynne M. Rudasill Speaker: Nikolaj Lazić, University of Zagreb, Croatia Title: Topics of QQML research				
11.30-12.00 Coffee Break				
SCS7 Special and Contributed Sessions				
12.00- 13.40	Information Literacy and Democratic Society Chair:: Egbert Sanchez Vandergast	Health Information Services Chair: Eduardo Alentejo and Christian Bourret	Research Collections Methodologies Chair: Nikolaj Lazić	Digital Library projects Chair: Angela Repanovici
	María de los Ángeles Medina Huerta Proposals of civil society focused on environment and climate change to promote open Government in Mexico (PAPIIT IN403113-RN40313)	Christian Bourret, Joumana Boustany, Gabriella Salzano: Impact of Open data on the evolution of health information systems. A comparative study between France and United Kingdom	Mei-Ling Wang Measuring the Performance of Databases to Support Acquisition Decisions for University Libraries: A Case Study in Taiwan	Kristine Voigt, Christian Mahnke, Dr. Maike Tech, Zeki Mustafa Dogan Heyne Digital - Exploring the origins of classical archeology through a digital edition
	Antonio Cobos Flores Information Literacy and Citizens' Ethical Education: Mexico's Case	Leila Nemati-Anaraki: Comparison of Lecture and combined Teaching Methods on Satisfaction of Medical students in Information Systems Course	Kenneth-Roy Bonin Design-Build as a Research Collection Development Methodology	Martin Lhotak The Czech Digital Library – a solution for aggregation, reuse and dissemination of a digital content
	Celia Mireles Cardenas,	Eduardo Alentejo, Sofia	Metin Tunc, Nuran Yilmaz	Radia Bernaoui, Mohamed

	Veronica Soria Ramirez Methods to Teach, Learn, and Develop Information Literacy in Future Librarians	Baptista: Quality of Health Information Mediated by University Libraries in Brazil and Germany	Institutional Research Outputs and Library Collection Development	Hassoun Needs Analysis of Users for Development of a Veterinary Digital Library. Case of the National Higher School of Veterinary of Algiers
	Jonathan Hernández Pérez Facing Internet Filtering: A Challenge for the Library	Sedigheh Mohammad Esmail, Zahra Emami, Iman Kermani Affected by Strategic Planning Managers in Improving Performance of Library Employees in Iran University of Medical Sciences	Hong-Woo Chun Dictionary-based Product Name Recognition in Patents	Ahmad Bakeri Abu Bakar and P. N. J. Nur Leyni An assessment of the institutional repository at an academic library in Malaysia: a single institution case study
	Nayeli Gervacio Mateo Information Policies as Strategic Approaches in Informational Literacy: A Multicultural Society	Badamasi B. Mohammed and Mudassir A. Abule: An Examination of Health Information Service Provision at Federal Medical Center, Katsina	Seonho Kim, Woondong Yeo, Jaemin Lee, and Byoung-Youl Coh PageRank and Citation for Patent Evaluation	Safie Tahmasebi Limoni, Mitra Ghiasi, Zahra Abazarim A Comparative evaluation comparison of Iran and Malaysia national digital Libraries based on DigiQUAL Protocol
13.40- 15.00 Lunch				
SCS8 Special and Contributed Sessions				
15.00-16.40	Library and Information Science Research: Principles and Applications Chair: Markku Laitinen	Information Literacy projects Chair: Irene Lopatovska	Services to Users and assessment Chair: Seonho Kim	Knowledge management and resources Chair: Ahmad Bakeri Abu Bakar
	Lo Patrick, Zablon B. Pingo Why Qualitative Research in Library and Information Science?	Asako Yoshida Rethinking Information Literacy and Advancing Pedagogical Research As Collaborative Work with Teaching Faculty: The Use of	Kelly A. McCusker Use of and Attitudes about the Library from Afar: Distance Students and Instructors	Egbert J. Sanchez Vanderkast Good Practice in Access to Governmental Information (PAPIIT IN403113-RN403113)

		Quantitative and Qualitative Methods		
	Katriina Byström and Heidi Kristin Olsen Personas and scenarios meet ethnography	Yuangling Lai Using collaborative teaching to help 5th grade students develop information literacy skills	Lisa Romero Increasing Student Awareness of International News and Events	Susan N. Umeozor, Helen U. Emasealu Impact of Electronic Resources Usage and Interventionist Programme in Nigerian Universities: The Journey so far
	Genevieve Hart A mixed methods evaluation of a LIS leadership programme in South Africa	Fernanda Gomes Almeida and Beatriz Valadares Cendón Information literacy in the Capes Portal of E-Journals: the impact of user training programs	Vahideh Zeinali, Hamid R. Jamali, Mahtab S. Mahdavi Triggers and barriers of collaborative information behavior (CIB) among physicians: a qualitative study	Blanca Rodríguez-Bravo, Luiza Baptista Melo and Teresa Costa Impact of the Consumption of Electronic Contents on Research Productivity in some Portuguese and Spanish Universities
	Ronaldo F. Araujo and Marlene Oliveira Technological basis for Information Science in Brazil: a scientometric study	Gabriela Castro Gessner, Erin Eldermire Where to start? Laying the groundwork for information literacy at a large research university	Giuseppina Vullo and Paul G. Weston They want it all and they want it right now: user perceptions of the research library. A focus group study of the URBS network	Rasoul Zavarraqi Visualizing intellectual structure of Knowledge Management subject area: a knowledge domain visualization view
	Aleksandra Vranes The historiography of Serbian and Canadian libraries – similarities, differences and peculiarities	Vincas Grigas Evaluation of the Librarian-Educator`s Training Conceptual Model	Luísa Alvim, José António Calixto Analysis of the questionnaire results to professionals of Portuguese public libraries on the social role of the public library on Facebook	Pius Olatunji Olajojo Learning Resources Development for School Library Media Centres in a Challenges Nation
			Hafidha Suleiman Al-Barashdi, Abdelmajid Bouazza, Naeema H. Jabr Smartphone Addiction Among Sultan Qaboos University Undergraduates Nigeria	

16.40- 17.00 Coffee Break				
SCS9 Special and Contributed Sessions				
17.00-18.10	Reliability and Validity of LibQUAL+™ II Chair: Nisa Bakkalbasi	Information Literacy: Philosophical and theoretical perspectives Chair: Bharat Mehra	Change Patterns: Human Resources I Chair: Antonis Mourikis	Research support and Reference services Chair: Louisa Baptista Melo
	Martha Kyrillidou Reliability and Validity of LibQUAL+™ Scores for Different Language Translations	Szu-chia Scarlett Lo Paradigms Shift of Information literacy Study in Taiwan	Nicole Johnston, Rupert Williams Skills and Knowledge Needs Assessment of Future Library Professionals in the State of Qatar: A Survey of LIS Students, Library Professionals and Library Managers	Andrew Mwesigwa Library Resources and their Relevance to Graduate Studies and Research at Makerere University
	Brinley Franklin and Terry Plum What is Different about E-books? A MINES for Libraries® Analysis of E-book Usage in Large Academic and Health Sciences Libraries	Nicole Johnston Using phenomenography to understand the information literacy experiences of EFL (English as a Foreign Language) students	Petra Düren Change communication can be so simple!	Wendy Allen Shelburne and Lynne M. Rudasill Reference Transaction Analysis in Multiple Dimensions
	Barbara S. Domingues, Frederico A. de Carvalho, Valdecy F. Leite, Mariza Russo and Maria J. V. da Costa Santos Applying the Servqual scale to assess library quality: an empirical analysis of Latin American papers appearing in the CAPES Periodicals Portal	Carolyn J. Radcliff and Kevin Ross Purposeful and Repeated Use of Standardized Assessment of Information Literacy: A Case Study at a U.S. Private Liberal-Arts University	Anna Ching-Yu Wong What's out there? Job opportunities for graduates of LIS in the United States	Aleksander Nowiński and Wojtek Sylwestrzak Polish Scholarly Bibliography - a foundation for Polish research evaluation
		Alzbeta Martinicka The Use of Information Sources for User Education	Petros Kostagiolas, Anastasia Tsoubrakakou An analysis of library's	Samaila Adamu Dangani Reference Services in the Humanities from the

			intellectual capital resources: Managing co-operative dynamics in library networks	Information Commons Environment
18.10-18.30 Poster Session				
1.	Lola Rudin, Adriana Sgro, and Elizabeth O'Brien Changing Times, Changing Needs: Assessing Access Services			
2.	James Marsha Role of Demographic Variables in E-book Use in Academia			
3.	Lúcia Maria S.V. Costa Ramos, Maria Cláudia Pestana Information and Communication Technologies in Teaching and Learning Professional Information			
4.	Diane Buhay, Lisa Best The Evolution of the University Knowledge Centre: From the Library to the Learning Commons			
5.	Decio Funaro and Vânia Funaro Information Literacy: A technological Approach			
6.	Elizabeth Willse @WeReaders: A Case Study of Twitter as a Survey Instrument			
7.	Julien Roche, Marc Martinez LIBER Rankings Project: Keeping European Research Libraries Relevant			
8.	Judy Senecal A New Library Service in Support of Qualitative Research: Training in the Use of CAQDAS Software NVivo			
9.	Abubakar Ladan, Umma Dauda Daura Resource Sharing among University Libraries in Nigeria in the 21st Century: Problems and Challenges			
10.	Umma Dauda Daura, Abubakar Ladan: Patients' Records Management by Medical Personnel in Military Hospitals in Nigeria: A Study of Lagos Metropolis Military Hospitals			
11.	Mandy A. Taha Abdou Highlights on the Open Access in Arab States			
12.	Lúcia Maria S.V. Costa Ramos , Cláudia Pestana, Rubenildo Costa, André Yovanos Rev@Odonto Portal: An Experience in Dentistry Area: Case Report			
13.	Maysoun Restoum & Steve Wade The End-Users' Requirements of The Library of Arab International University (AIUL)			
14.	Ngozi Okoro Student Satisfaction and the Completion of Academic Tasks			
19.30 -23.30 Farewell Dinner				
End of the 3rd Day				

Qualitative and Quantitative Methods in Libraries International Conference (QQML2014)

Friday, 30.5.2014

9.30-10.00 Registration

SCS10 Special and Contributed Sessions

10.00-11.40	Room 1	Room 2	Room 3	Room 4
	Qualitative and Quantitative concept and applications II Chair: Ane Landoy	Development of Information Services to Public Libraries Chair: Pertti Vakkari	Change Patterns: Human Resources II Chair: Jasmina Ninkov	Linking Research and Practice: The Synergies and their Relevance to Practise, Policy and Academia Chair: Maria Musoke
	Zsuzsa Koltay Communicating the library's value	Mai Põldaas The understandings of the role of a public library in Estonia	Alice A. Bamigbola TRA to explore the use of LinkedIn by Library and Information Professionals in Nigeria	Maria Musoke, Tim Sentamu and Andrew Mwesigwa The changing IT trends: are academic libraries coping?
	Elia Vlachou and Chrysa Nikolaou PIOP's museums network and library: ISO 9001:2008	Ljiljana Sabljak, Dunja Marija Gabriel Guided reading /bibliotherapy/ in the motivating programmes of the Croatian public libraries	Roxana Theodorou The librarian has left the building: Embedded librarians	Eliz Nassali State The correct language for local publications in East Africa: a qualitative inquiry into subject cataloguing
	Maureen Henninger, Paul Scifleet Qualitative approaches for analyzing social media	Nada Arbutina, Isidora Injac Quality analysis of the international cultural exchange in public libraries (Communication Strategies)	Mahmoud Zakaria Scholarly Contributions by Professional Librarians in the Arab World: a comparative analytical study	Lydia Namugera: Users Awareness, Perceptions and Utilization of Makerere University Main and Selected Branch Libraries
	Roman Graf and Ross King and Stefan Majewski Quality Assurance Method for Cropping Error Detection in Digital Repositories		Leyla Kanik A Research Upon the Mobbing Perception at Work amongst Turkish Librarians	Monica Naluwooz Inclusiveness: the provision of information services to persons with disabilities at Makerere University Library
	Sharareh Sharifipour A study about the library of		Eduardo da Silva Alentejo, Fabiano Cataldo de Azevedo	Patrick Sekikome: The effect of space re-organisation on

	pharmacy faculty of Tehran University of Medical Sciences (TUMS) and comparison with the university libraries standards of Iran		Pedagogical experience for education of librarian curators of special collections and rare books	Makerere University Library service delivery
11.40-12.00 Coffee Break				
SCS11 Special and Contributed Sessions				
12.00-13.30	Management and Marketing Innovation challenge Chair Alzbeta Martinicka	Measuring and assessment Chair: Maria Musoke	Technology transfer and innovative services I Chair: Marwin Britto	Heritage and libraries Chair: Aleksander Nowiński
	Constantia Constantinou When Disaster Strikes: The Critical Importance of Effective Communication and Teamwork	Songphan Choemprayong and Lerchart Thamtheerasathian Measuring usage of the printed collection in a non-circulating design library: An evidence-based multidimensional evaluation	Haiyun Xu, Zenghui Yue and Shu Fang Core Patents Mining based on Cross Co-Occurrence analysis to Patent Technology-Effect Subject Terms and Citations	Esin Sultan Oğuz Cross-Cultural Perspectives in Turkish Children Literature
	Ann-Louise de Boer, Theo Bothma Thinking skills to support innovation: Challenges for the modern day library leader	Marwin Britto Designing a Focused Assessment Strategy for your Library	Sebastian Mader, Christoph Wieser, François Bry and Clemens Schefels BibPad as a Library Service or Crowdsourcing a Library Search Engine	Juliana R. Santos, Frederico A. de Carvalho, Mariza Russo and Maria das Graças F. Souza Filho Religion and Reading: Testing their Association in a Brazilian Sample
	Jasmina Ninkov Management Excellence and innovation - INELI. Who are the library's customers in 2020?	Mohd Faizal Hamzah & Zanaria Saupi Udin Engaging library users through mobile applications: BookMyne and social media	Michelle Lindlar, Martin Tamke, Morten Myrup Jensen and Henrik Leander Evers Quality criteria for architectural 3D data in usage and preservation processes	A . Jade Alburo Discovering Southeast Asia: An Assessment of Major Southeast Asian Studies Collections in the United States
	Sedigheh Mohammad Esmail, Marzieh Yarizanganeh	Rakesh Mohindra and Parveen Khurana User Satisfaction with Library		Oguz Aslanturk, Ebru Akcapinar Sezer and Hayri Sever

	Use of Six Sigma at the University of Medical Sciences Libraries: A Case Study of Fars province Medical Sciences Library	Service Quality: A study of University Libraries in India		Investigating Stylistics Features of Turkish Texts
13.30 - 15.00 Lunch				
SCS12 Special and Contributed Sessions				
15.00-16.10	Management and Marketing Chair Genevieve Hart		Technology transfer and innovative services II Chair: Frederico A. de Carvalho,	Evaluation and Performance Measurement II Chair: Lynne Rudasill
	Kanwal Ameen Use of Public Relations and Publicity (PRP) by the Public Libraries in Lahore, Pakistan		Cem Ozel, Mine Akkurt A new trend in Sabancı University Information Center- QR Code Application	Ajibola Sunmade Gbotosho and Pius Olatunji Olajo Influence of Self-efficacy on E-library Usage by Some Selected Undergraduate Students of a Nigerian University
	Raj Kumar Marketing Assessment and Measurement: In Context with Panjab University Library, Chandigarh, India		Moshe Pritsker and Mark Ingram How Video Publication of Laboratory Experiments Will Save Science	Muhammad Safdar and Shafiq Ur Rehman Users' Perception about the Pakistan Research Repository (PRR)
	Sedigheh Mohammad Esmail, Mansour Torkiantabar Relationship between Organizational Culture and Productivity of Librarians has been done by Islamic Azad University 5 Area			Shafiq Ur Rehman Users' Evaluation of Library Service Quality: A Study of Public Sector University Libraries of Pakistan
16.10-16.30 Coffee Break				

16.30- 17.30 Closing Ceremony
End of the 4th Day
Saturday, 31.5.2014 - <i>Full Day Excursion</i>